



Preparing for Remote Programming - Cerbo GX & VRM

The following is a step-by-step tutorial for how to set up your Cerbo GX in preparation for remote programming. In order for this process to run smoothly, it's important that you perform the steps outlined below PRIOR to our scheduled meeting.

GX Device Setup

Connect Cerbo GX to the internet or WiFi. On the touchscreen, navigate to Settings > WiFi > Connect to Network.

*Note: Check signal strength by selecting the network you're connected to via the touch screen. If this is below 80%, attempt to get a better signal, or connect GX device directly into a router using an ethernet cable.

Once WiFi connection is established, update to the latest firmware. This may update automatically once connected to the internet, but double check via the Touch display: Settings > Firmware > Online Updates > Check for online updates. Here you will see if any updates are available.

Once update is complete, modify the following settings via the Touch display:

- 1) settings > remote console > enable on VRM (toggled on)
- 2) settings > remote console > disable or set password
(*Note: if you set a password, be sure to save it and relay that information to the technician assisting you with programming - the technician will need this password to access your system)
- 3) settings > VRM online portal > two-way communication enabled
- 4) settings > VRM online portal > retrieve VRM portal ID - example. D41253A4ED2F
(*Note: be sure to write this number down and have it ready for your technician at the scheduled meeting time)
- 5) settings > general > enable remote support
- 6) settings > General > "Reboot?"

Once rebooted, your GX device is now ready to be accessed remotely. Thank you for taking the time to set up your GX device and streamline the programming process. We appreciate your business and are excited to see your upcoming adventures!